

This report is for the Learning Disability Partnership Board. This report tells us what people have said in their Person Centred Feedback Forms. These are forms people fill in to tell us what is happening with their person centred plans.

This is the third year we have collected Person Centred Feedback Forms. We ask all providers in the city to send the Person Centred Approaches Sub Group a 'Person Centred Feedback Form' when they support a person to review their Person Centred Plan.

We put all the forms together and write a full report about the things people are telling us. That full report is on the Partnership Board Website for people to see if they want to. This is a shorter version of the report.

This information helps the Partnership Board and people who plan services to know what people with learning disabilities want.

This year 94 Person Centred Feedback forms were received and entered into our Person Centred Feedback database. 28 of the forms were from people who also sent forms in previous years and 66 of this year's forms were from people who had not sent one in before before.



**My message to you is.....**  
.....  
.....

On the front page of the feedback form people gave us a message:

I want to communicate more!



I like going for coffee. I like art and doing art work



Could I have more help so I can move on to more independent living please?



I am very happy with my life and home. I'm a very busy man

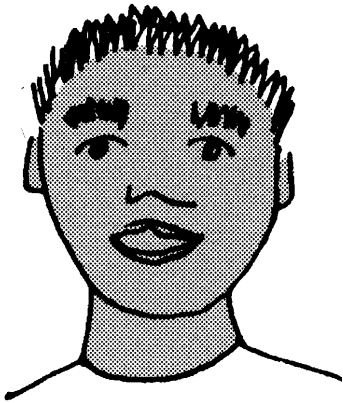




What people said about work or unpaid work:

Need support to look for employment – lack of Job opportunities

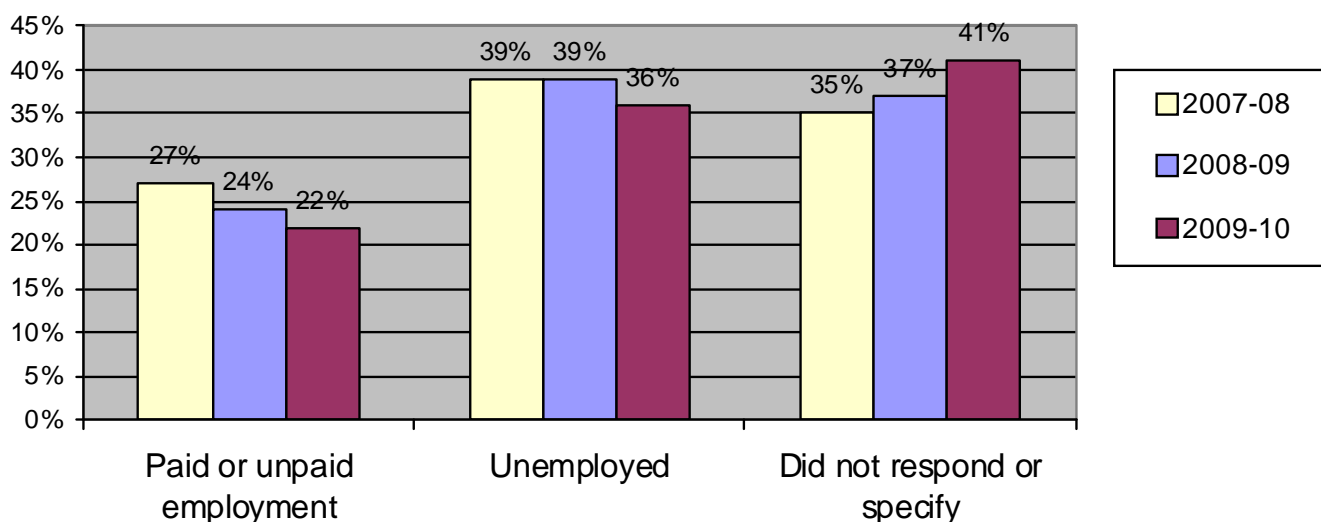
Have a very busy schedule, staff are trying to find work to fit in with this



Applied for a job as a receptionist



## Employment status of respondents



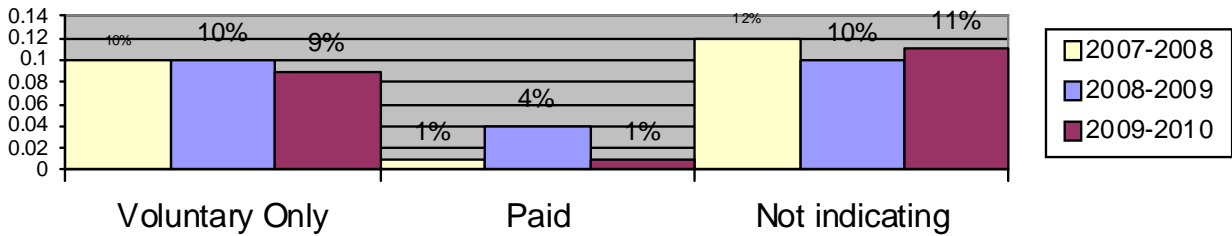
### Employment status of respondents (as shown above)

Of the **94** who returned the feedback form:

- **21** indicated that they were in paid or unpaid employment.
- **34** indicated that they were unemployed.
- **39** did not respond or specify their current employment status

The above graph represents these numbers as a percentage of total responses in 2009-10 along side the corresponding percentages for previous years.

**Remuneration of respondents who are in work**



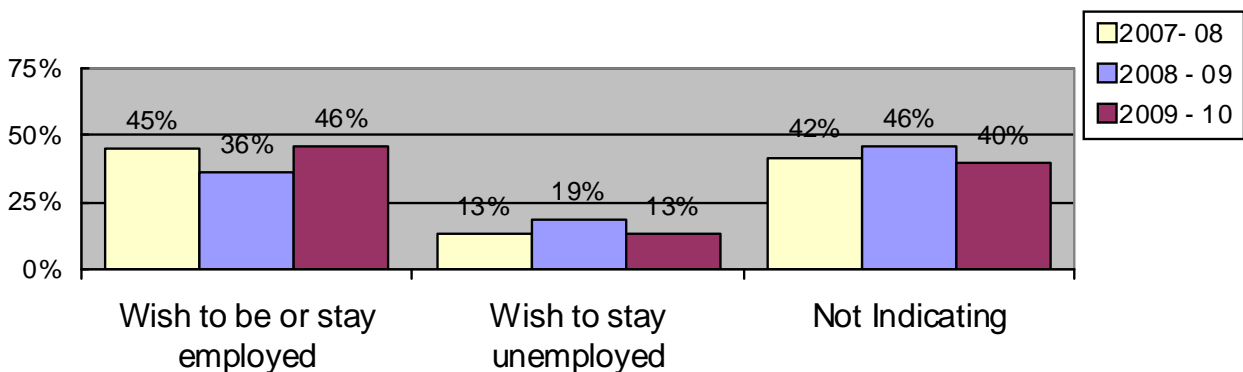
**People who are not employed**



Of the **34** indicating that said they were unemployed:

- **19** indicated that they were seeking some form of employment
- **9** explicitly stated that they wanted to remain unemployed
- **6** did not indicate their desired employment status

**Desired employment status**





What people said about learning:

Money!

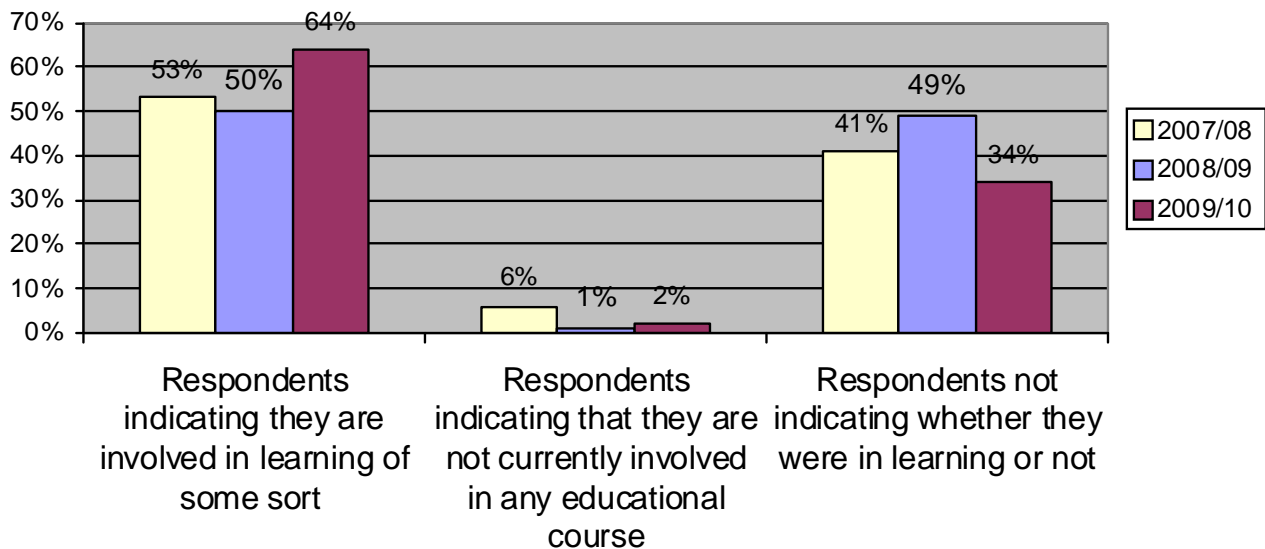


Availability of places and number of applicants may prevent my application being successful

Finding the right course



## Current enrolment status

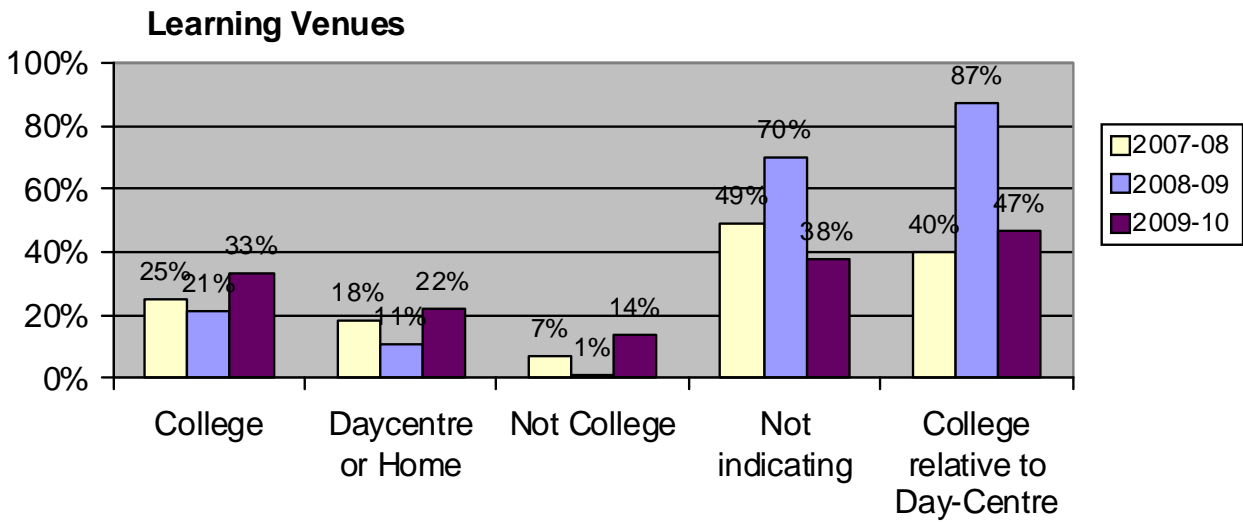


### Current enrolment status (shown above)

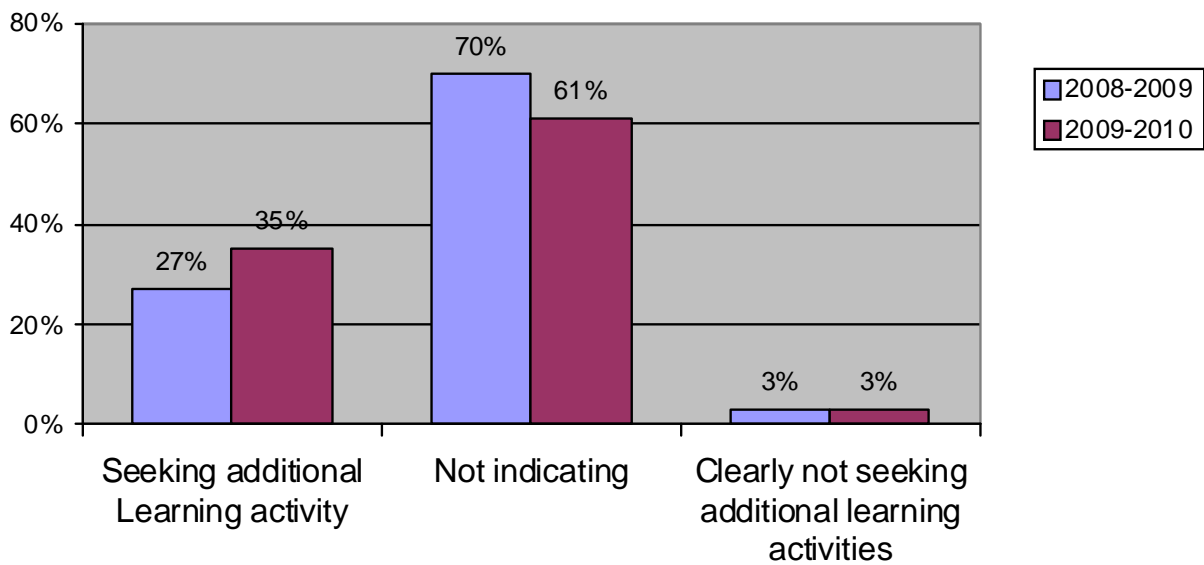
Of all the people who returned a checklist in the 2009-10 period:

- **64%** indicated that they were involved in learning of some sort.
- **2%** indicated that they were not currently taking any courses.
- **34%** did not indicate strongly either way.

The above percentages are compared with the results from previous years.



## Respondents seeking additional learning activity







What people said about leisure and fun:

Would like to do **more** at **weekends** and some **evenings**

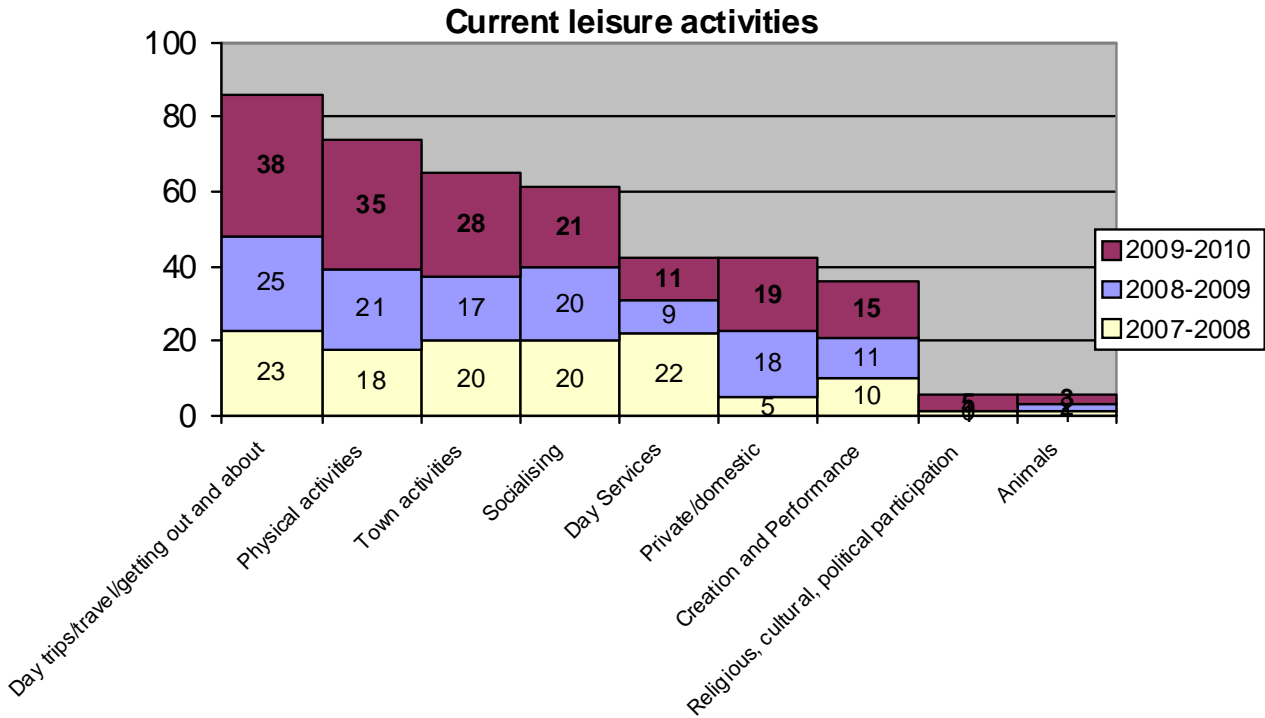
Spend time with boyfriend (not with my Mum)



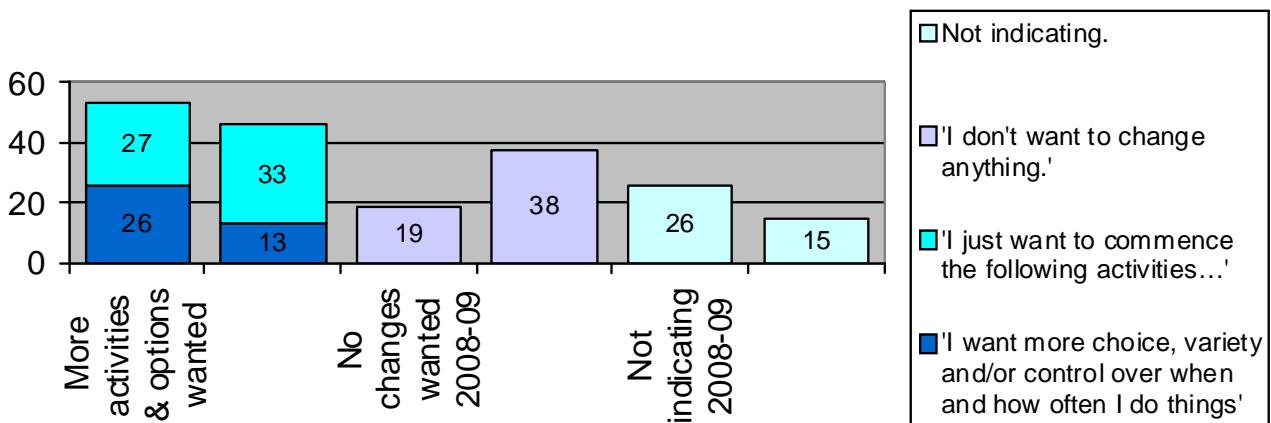
I enjoy having friends to visit my home and this is something I would like to **increase** over the coming months

I enjoy my life as it is



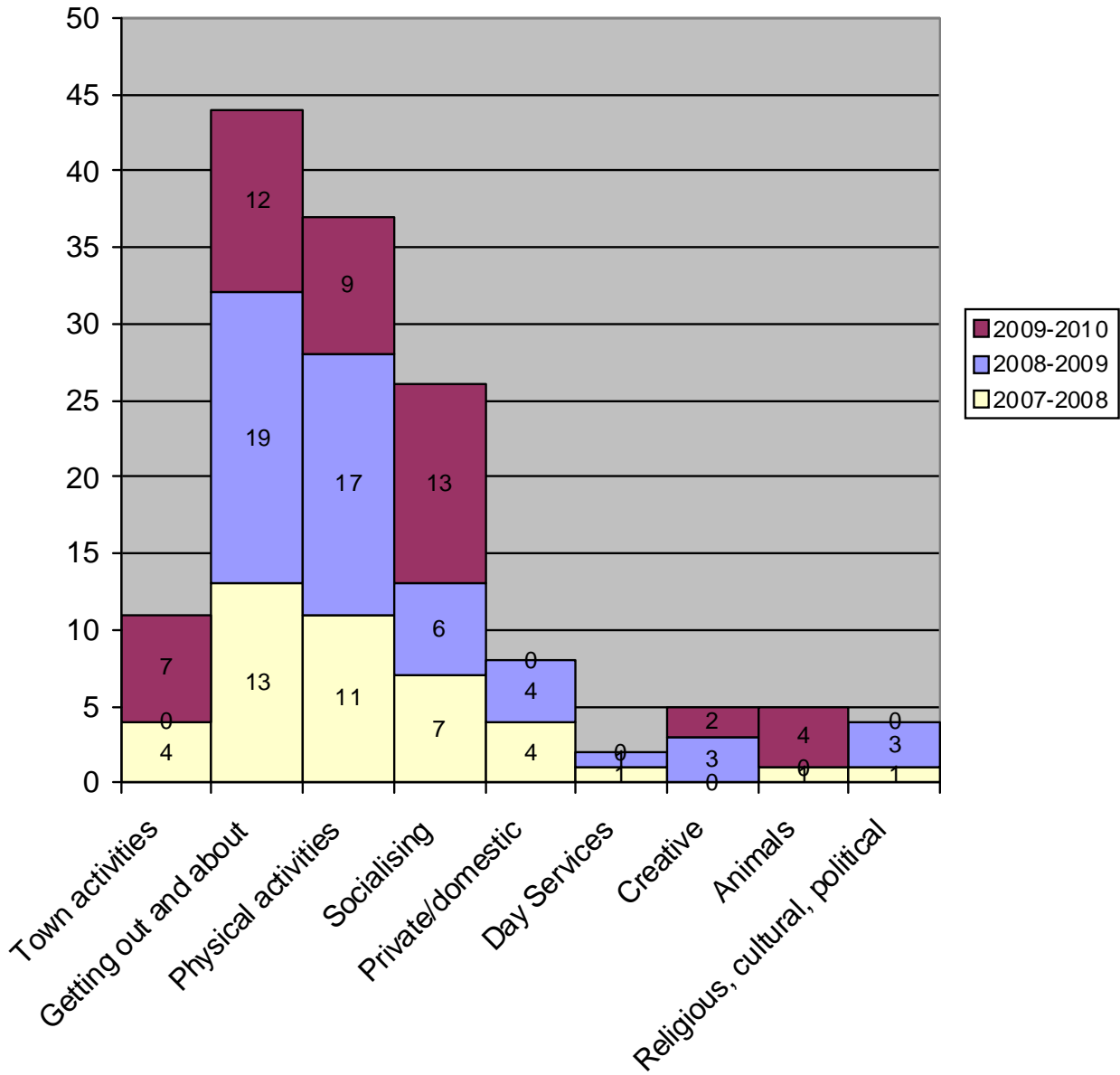


### Responses to 'What I really want to change or do is...'



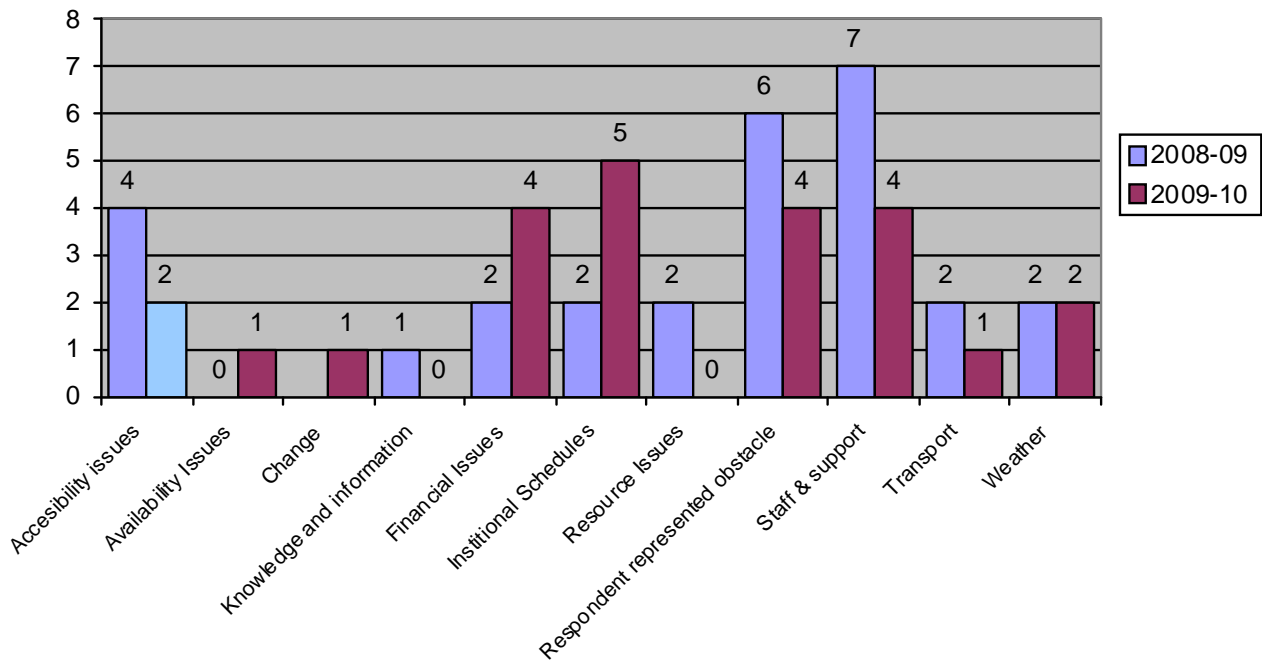


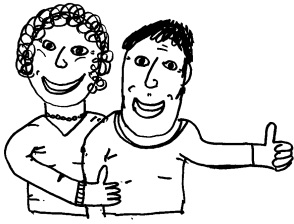
Desired leisure activities





## Responses to what is stopping this change from happening?





**What people said about feeling well and good about myself**

In good health; happy most of the time; Health Action Plan in place; all check ups up to date

My health has been very good over the past year

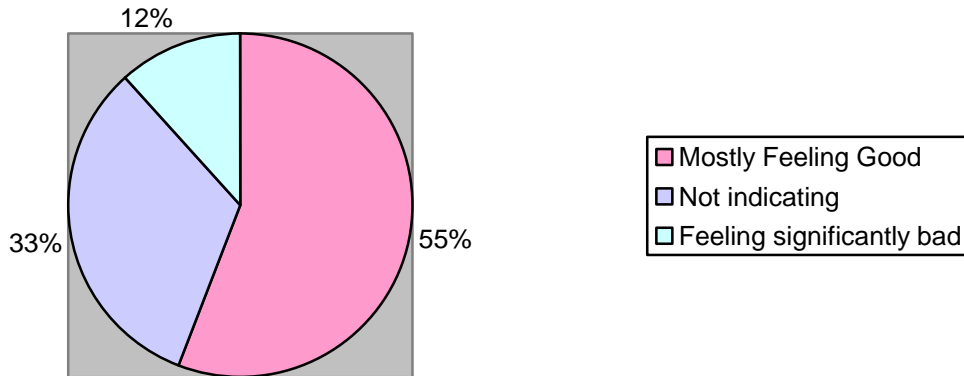


**My health has been difficult this last year** and I have continued to attend many health appointments

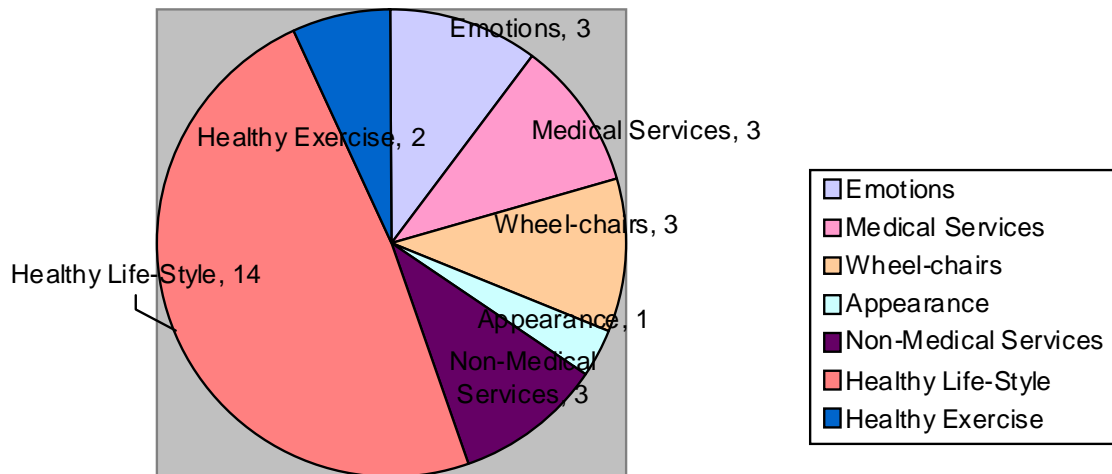
I cough some times as I smoke cigarettes



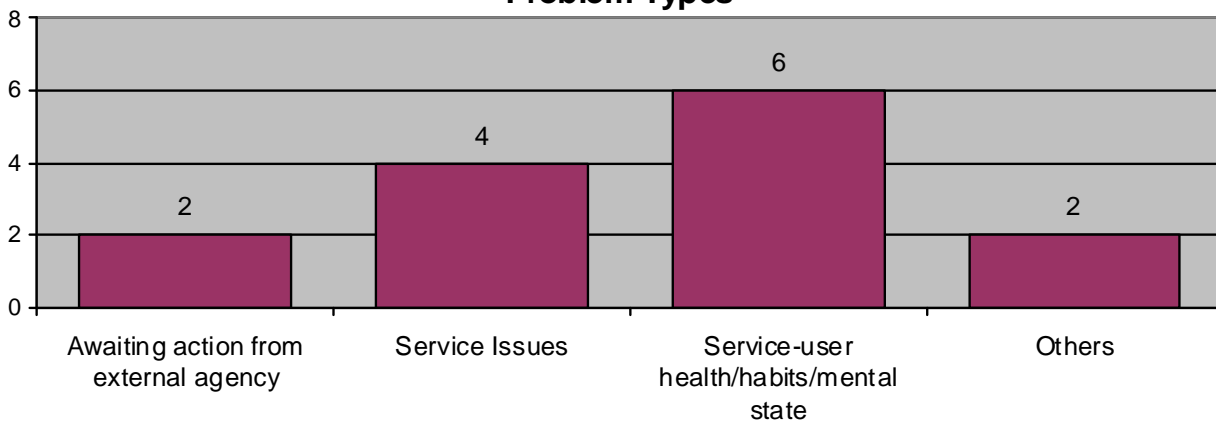
## How people responded to 'Feeling well and good about self: what things are like for me now'



## Types of changes sought by respondents



## Responses to 'What is stopping this change from happening? : Problem Types'





### What people said about friends, family and relationships

I would like to see **more** of my family but understand they have busy lives



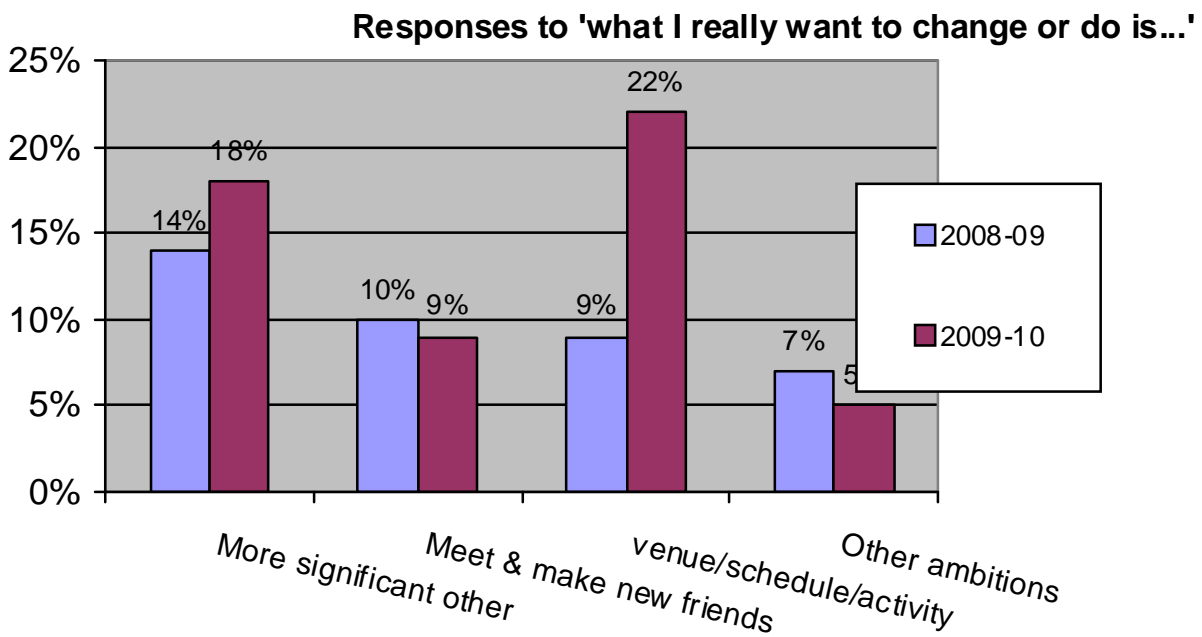
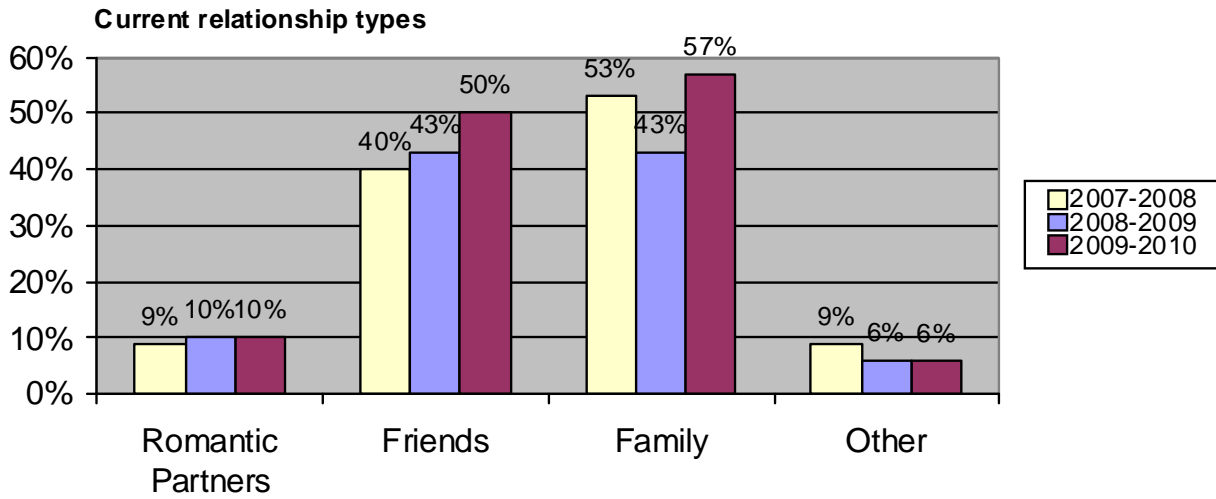
I am going to see a show with my friend



I would like help to make friends

I generally like spending time with my housemates, but if they make a lot of noise I become upset and distressed

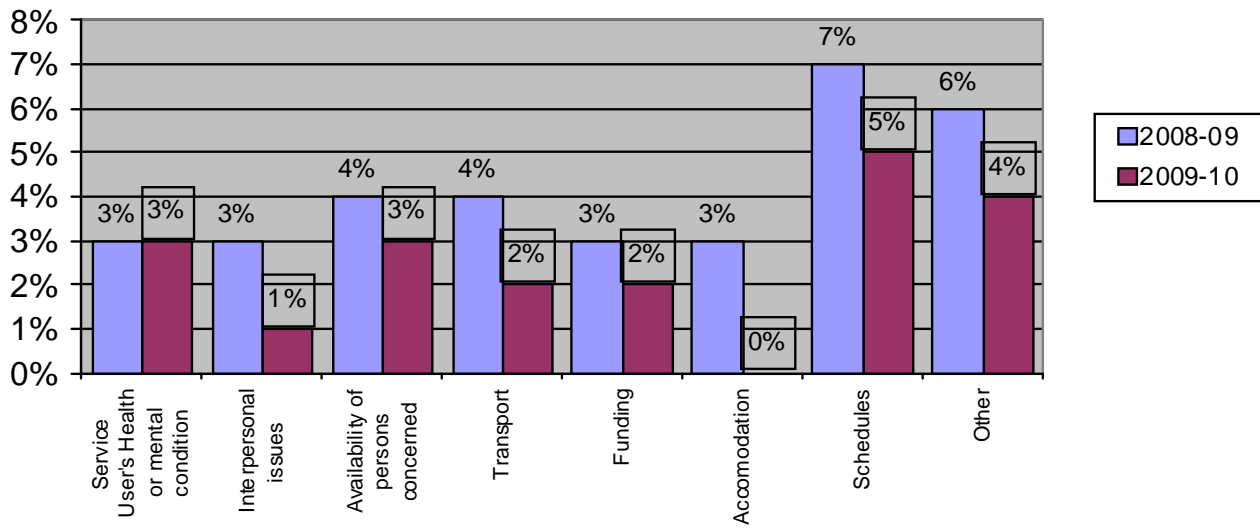


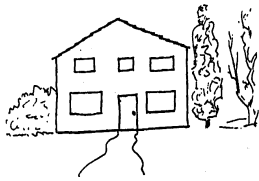






## Responses to what is 'Stopping this change from Happening'





**What people said about where and how I live:**

I am able to choose  
when I want a drink,  
when I am hungry when  
I would like to go out

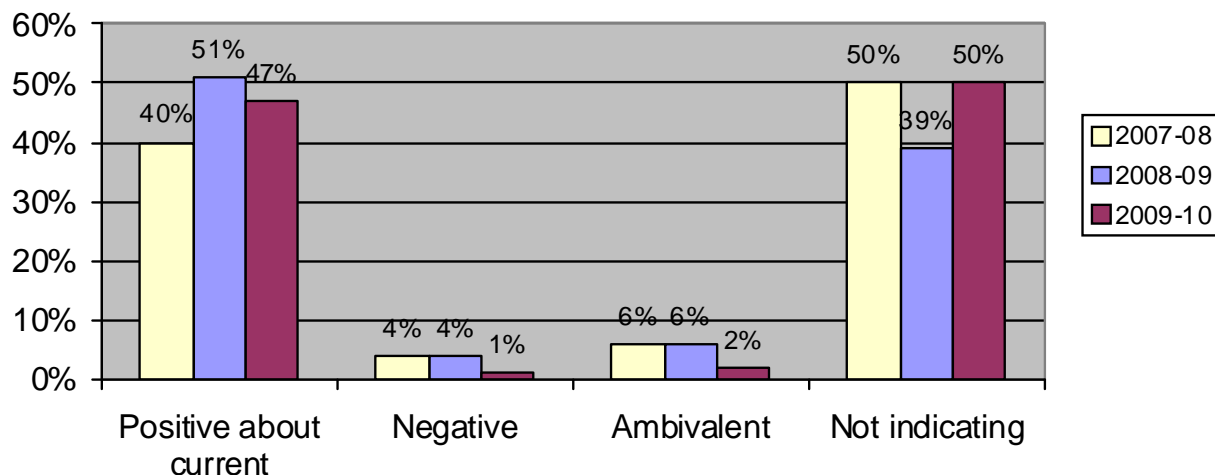
Picture communication board - I  
point to foods I want in the kitchen



Sometimes I like to go  
in the shower first



## Feelings about current accomodation



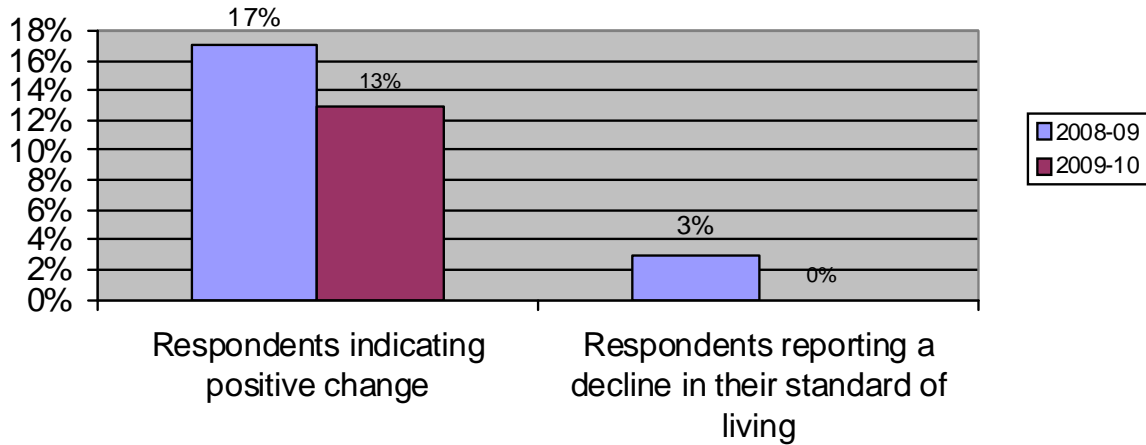
## How people responded to the first question:

In 2009-10

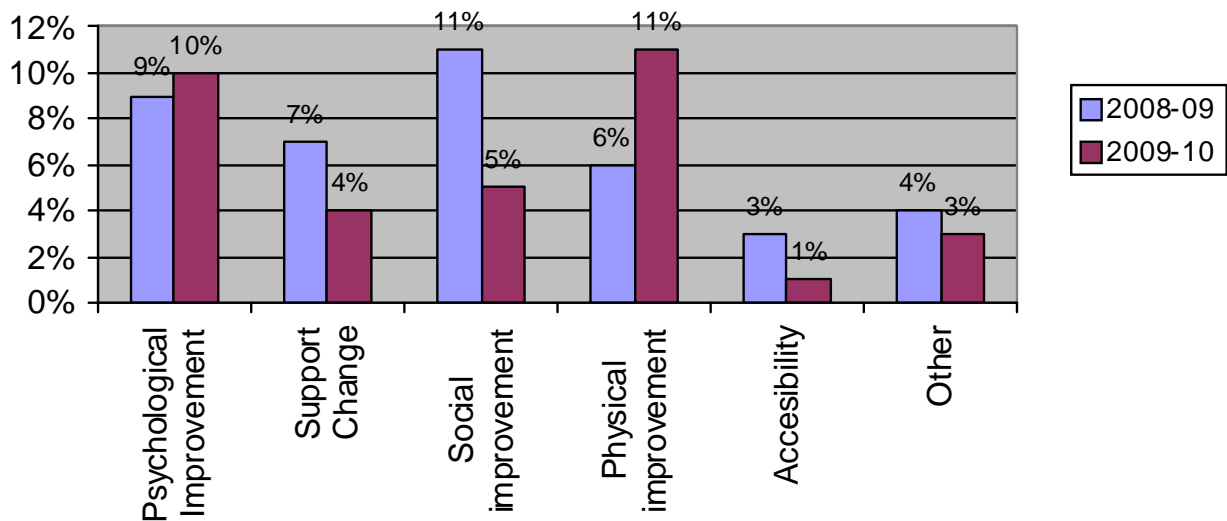
- **47** responses expressed feelings about, or a general evaluation of, the Service-User's current accommodation.
- **44** indicated that the service-user enjoyed/liked/was happy with at least some aspect of their accommodation and did not indicate anything negative
- **1** respondent indicated problems with their accommodation and did not indicated anything positive
- **2** indicated some good feelings and some negative things about their current accommodation.

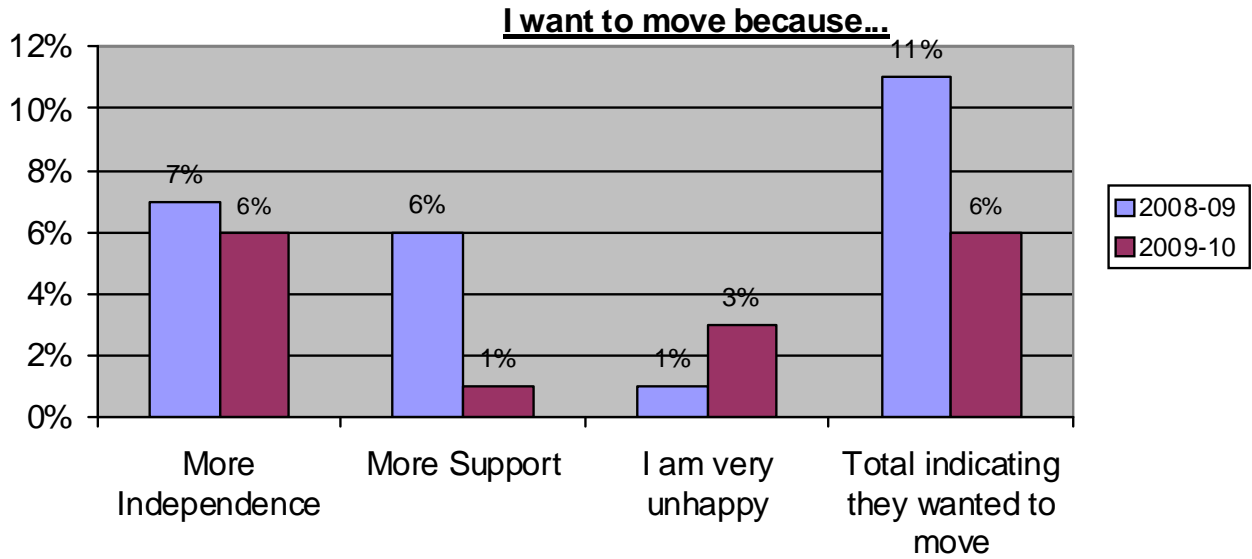


**Respondents reporting improvement or decline relating to accomodation**

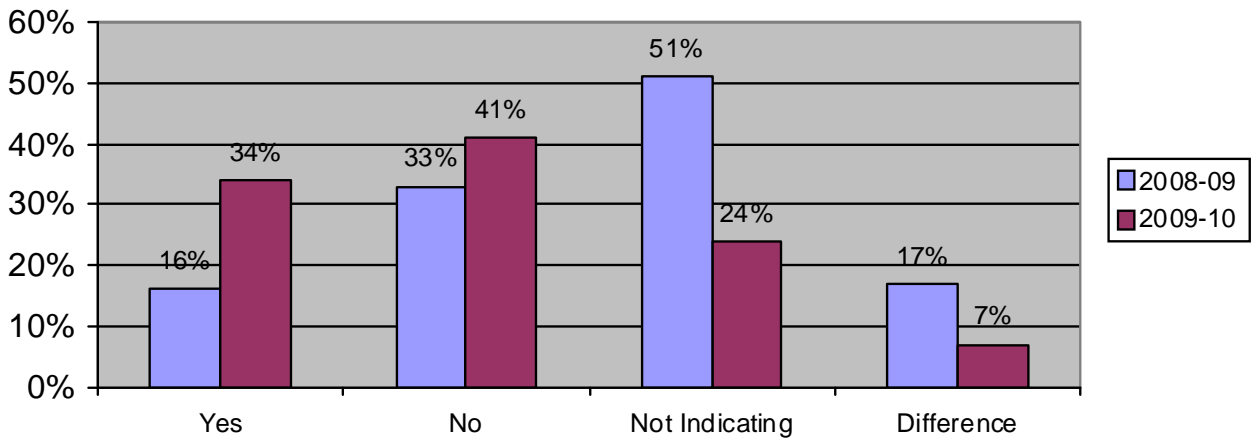


**Responses to 'What I really want to change or do is...' from all respondents**





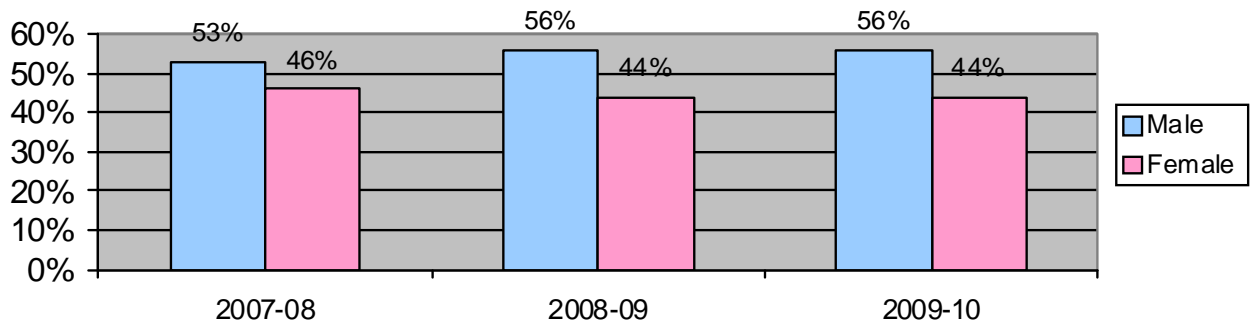
I would like to know what choices I have of where I could live



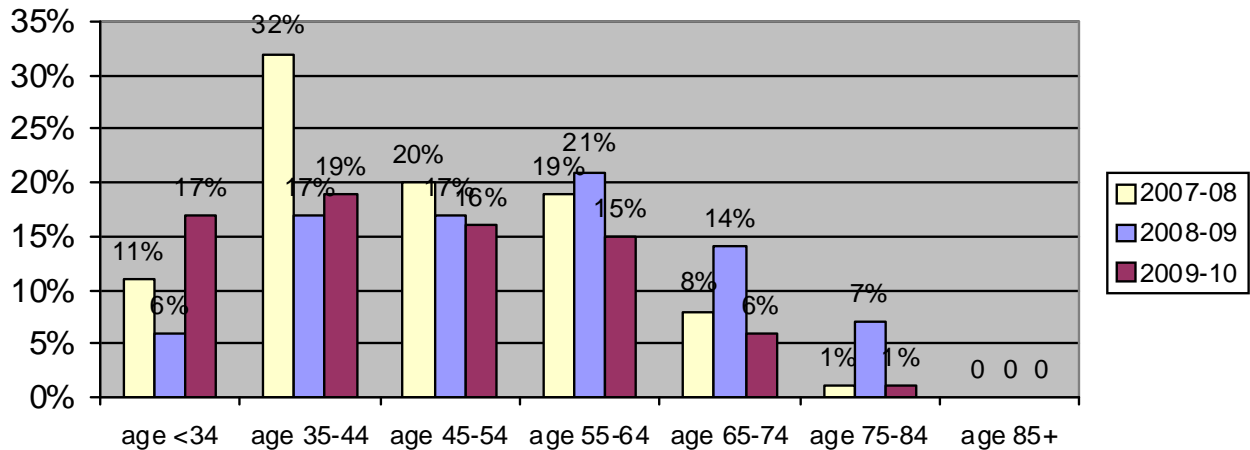


**What people said needed to be taken into account:**

**Gender of respondents who indicated (NB 2008-09 report showed incorrect information on this)**

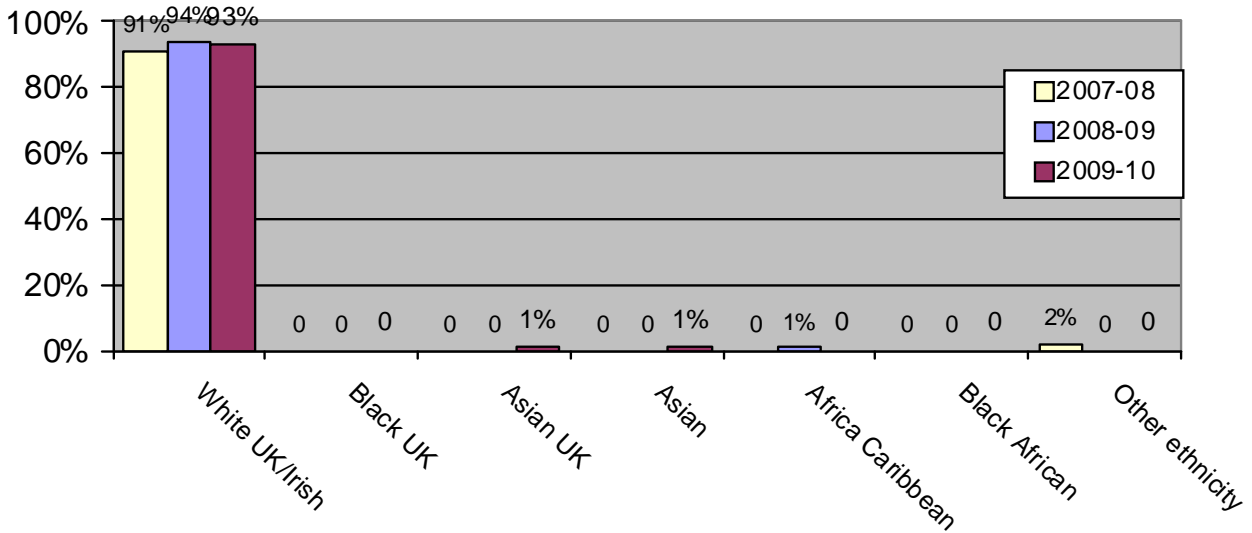


**Age of those who indicated (Note larger proportion of 50+ responding in 2008-09)**

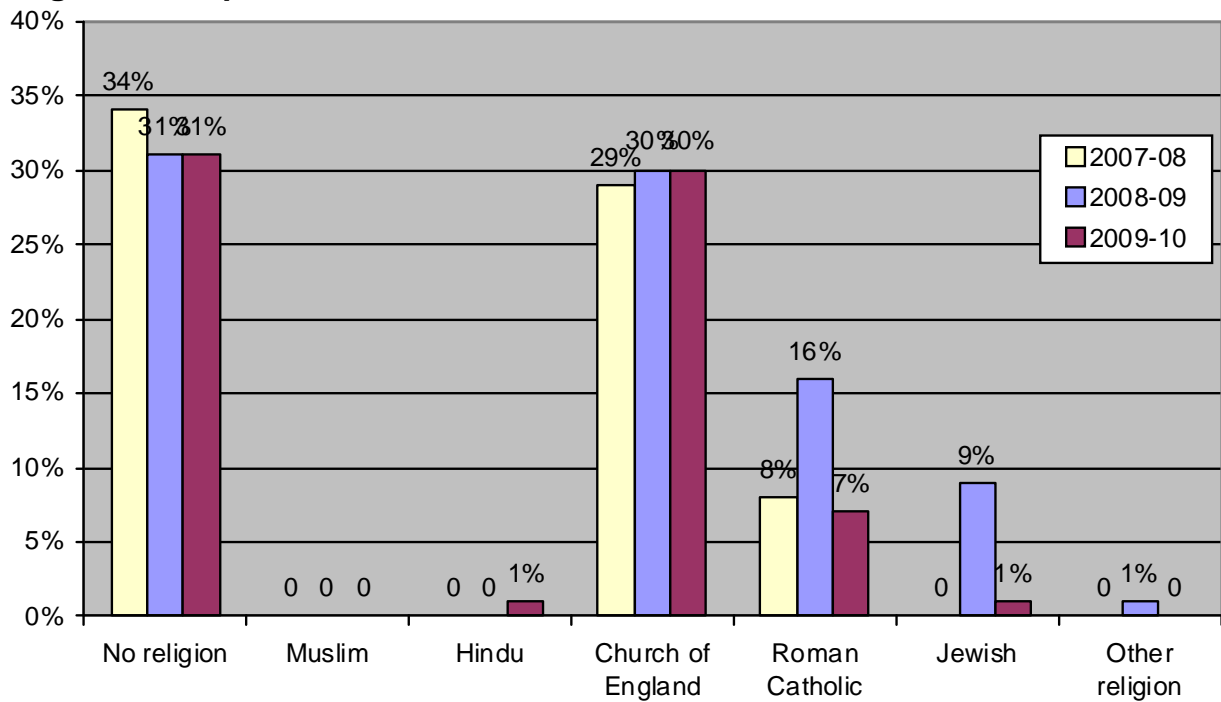




**Ethnic origin of respondents who indicated**

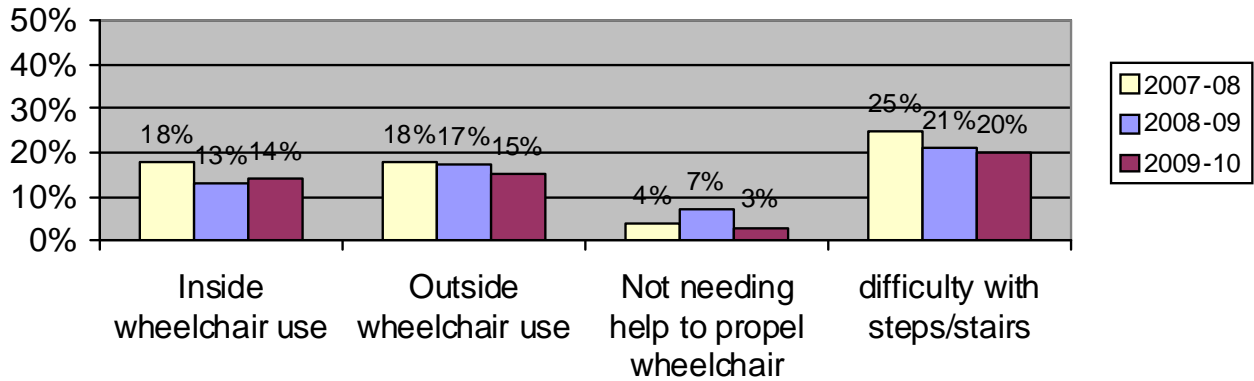


**Religion of respondents who indicated**

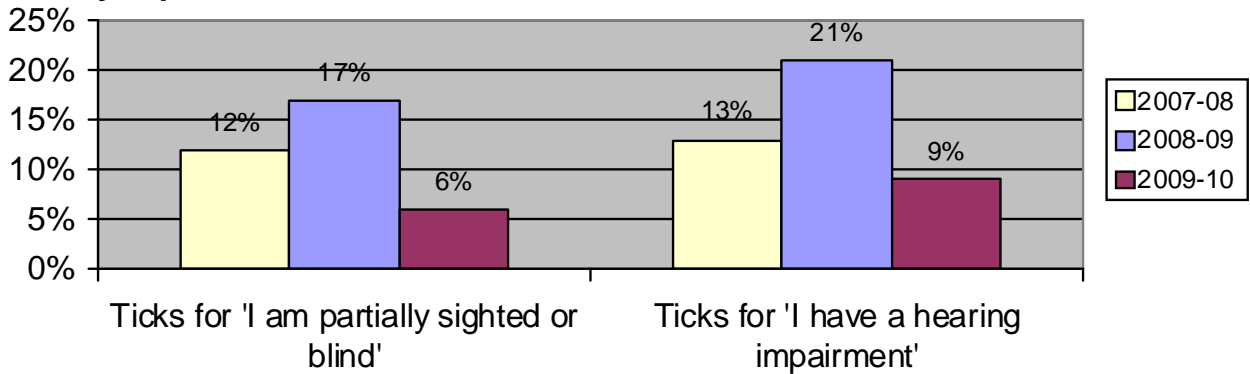




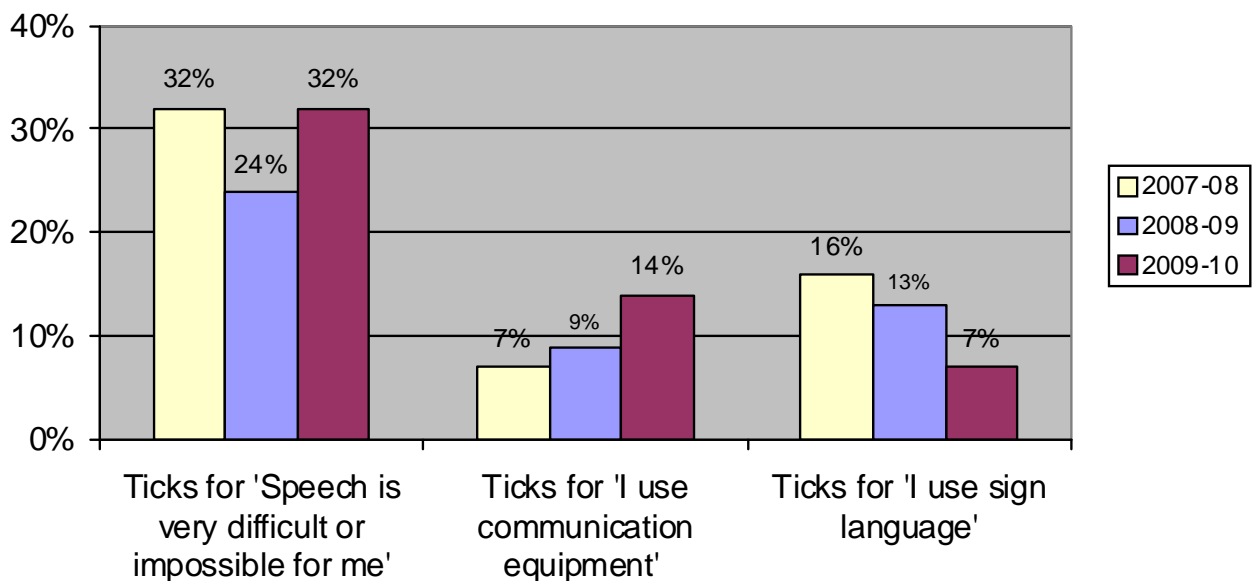
**Mobility of those who indicated**



**Sensory impairments of those who indicated**



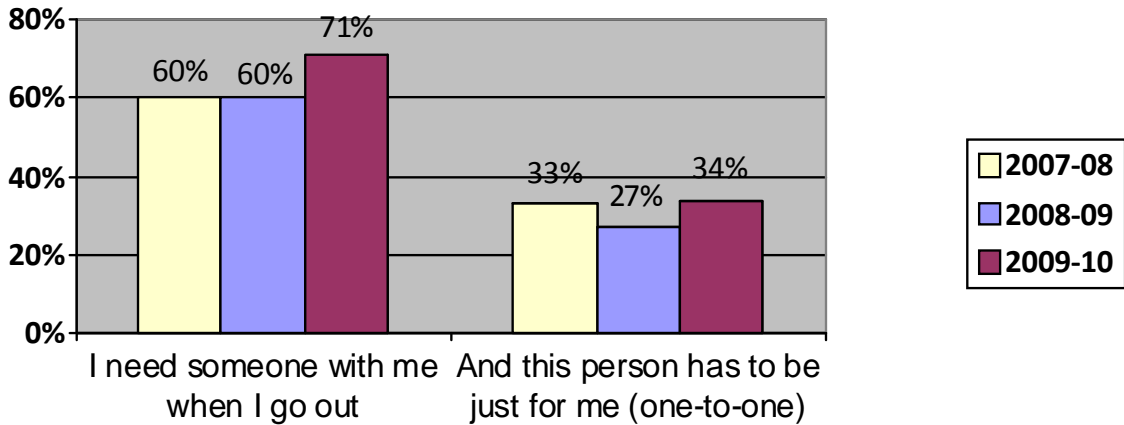
**Communication needs of those who indicated**







Escort needs of those who indicated



Health of those who indicated

