

Housing Options

Easy Read Guide



Housing Options gives housing advice

Housing Options may be able to help you find a new home or keep the one you are in

What does Housing Options do?

- We try and stop people from becoming homeless
- We do that by giving information, advice and help to people
- We tell people what their housing options are
- We tell people what their legal rights are



How can we help?

- We can give advice to anyone
- We try and help people keep their homes
- If you have to leave where you live now we can try and help find somewhere new



What are the ways we can help?

- We can talk to your landlord or mortgage lender if you are in arrears

Arrears – owing money to your landlord or mortgage lender



- We can help you with your housing benefit claim

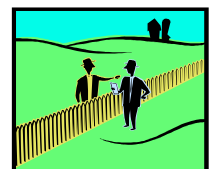


- We can give you advice if you have experienced domestic violence

Domestic Violence – emotional, physical, financial abuse by a partner or close family member



- We can give you advice if you have problems with your neighbours



- We can give advice if your home needs a lot of repairs



- If you need help to keep your tenancy, we can arrange some extra support for you from another service



- We can help you find a new flat in the private sector



- If you need to live in supported accommodation, we can help you do that

Supported accommodation – a place where you live with other people and staff and get extra help and support to help you develop your living skills



- We can advise you on making a homeless application

Homeless application – if you have nowhere to live you may need to apply to the council for emergency help



- We can help you make sure you are getting all the benefits you should



How to contact Housing Options

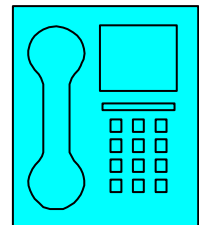
Telephone **01273 239111**

Email housing.advice@brighton-hove.gov.uk

Post Housing Options
First Floor Bartholomew House
Bartholomew Square
Brighton BN1 1JP

When are we open?

- The telephone line is open Monday – Friday 9am – 5pm
- City Direct
Bartholomew Square
Brighton
BN1 1JP
- 9am – 4.30pm Monday - Friday



Equalities

- Brighton & Hove City Council is committed to treating all customers fairly regardless of disability, gender, sex, cultural background, ethnicity or religion
- We will make sure all our customers are treated fairly and equally

Translation? Tick this box and take to any council office.	
ترجمة؟ ضع علامة في المربع وخذها إلى مكتب البلدية.	Arabic <input type="checkbox"/>
অনুবাদ? বক্সে টিক চিহ্ন দিয়ে কাউন্সিল অফিসে নিয়ে যান।	Bengali <input type="checkbox"/>
需要翻譯? 請在這方格內加別, 並送回任何市議會的辦事處。	Cantonese <input type="checkbox"/>
ترجمه؟ لطفاً این مربع را علامتگذاری نموده و آن را به هر یک از دفاتر شهرداری ارائه نمایید.	Farsi <input type="checkbox"/>
Traduction? Veuillez cocher la case et apporter au council.	French <input type="checkbox"/>
需要翻译? 请在这方格内划勾, 并送回任何市议会的办事处。	Mandarin <input type="checkbox"/>
Tłumaczenie? Zaznacz to okienko i zwróć do któregoś z biura samorządu lokalnego (council office).	Polish <input type="checkbox"/>
Tradução? Coloque um visto na quadrícula e leve a uma qualquer repartição de poder local (council office).	Portuguese <input type="checkbox"/>
Tercümesi için kareyi işaretleyiniz ve bir semt belediye bürosuna veriniz	Turkish <input type="checkbox"/>
	other (please state) <input type="checkbox"/>
This can also be made available in large print, Braille or on audio tape	

