

Special Provider Meeting Winterbourne View

Diana Bernhardt
Lead Commissioner for Learning Disabilities

March 2012



Aims of the meeting

- **Explore the effectiveness of safeguards**
- **Share best practice**
- **Develop an action plan**

Potential gaps :

- Recruitment, induction and training
- Perceived lack of advocacy
- Reluctance for staff to speak up

Potential solutions

- Training – in particular physical intervention and restrictive practices
- Review whistle blowing policies
- Sharing good practice
- Induction

Proposed next steps

- (1) Plan for work shops on whistle blowing
- (2) Review take up of training
- (3) Sharing good practice – induction, recruitment
- (4) Review advocacy

Next steps for Provider Forum

(1) Plan for work shops on whistle blowing

- Timescale
- Small work group to agree aims
- Need representation from a range of providers

Proposed next steps

(2) Review take up of training and confirm standards with providers:

- Restrictive Practices	4
- Positive Behaviour Support	19
- Managing Risks least restrictively	56

Proposed next steps

(3) Sharing good practice:

For example:

- Total communication
- Challenging behaviour network
- Peer support – managers and front line staff